

ENTIRE YEAR
Michigan Department of Correction

01-01-13 TO 12-31-13

FACILITY N/AR YEAR 2013 MONTH 1 - 12

R = Resolved
P = Partially Resolved
D = Denied
X = Rejected

AVERAGE TURNAROUND TIME: Step 8.97 days. Step II: 12.96 days.

Category	Step I						Step II				
	Recd	R	D	P	X	Recd	R	D	P	X	
01 Accounting	167	70	77	15	1	32	3	28	2	1	
02 Assignments	105	44	56	3	0	31	1	30	1	0	
03 Conditions	178	80	84	11	1	31	2	24	3	1	
04 CRP	0	0	0	0	0	0	0	0	0	0	
05 Disciplinary	0	0	0	0	0	0	0	0	0	0	
06 Discrimination	1	0	1	0	0	1	0	1	0	0	
07 Due Process	60	8	48	1	1	26	0	29	0	0	
08 File	34	22	12	0	0	11	0	9	0	2	
09A Portion of food received	0	0	0	0	0	0	0	0	0	0	
09B Nutritional value of food	0	0	0	0	0	0	0	0	0	0	
09C Sanitation of F/S	0	0	0	0	0	0	0	0	0	0	
09D Dietary/substitution food	0	0	0	0	0	0	0	0	0	0	
09E Food standards	1	0	0	0	0	0	0	0	0	0	
09F Vegetarian diet issue	0	0	0	0	0	0	0	0	0	0	
09Z Other food issue	0	0	0	0	0	0	0	0	0	0	
10 Good Time	2	0	2	0	0	1	0	1	0	0	
11 Grievances	7	0	7	2	0	6	0	6	0	0	
12 Health Care	747	269	469	44	0	253	7	239	14	2	
13 Industries	6	4	3	0	0	2	0	1	0	0	
14 Library	36	12	25	0	0	10	0	11	0	0	
15 Mail	34	10	21	2	0	11	0	13	0	0	
16 Parole Board	1	0	1	0	0	1	0	1	0	0	
17 Personnel	386	109	271	9	1	109	0	107	3	0	
18 Policy	0	0	0	0	0	0	0	0	0	0	
19 Property	168	38	124	9	1	64	1	60	2	3	
20 Religion	30	12	15	2	0	8	0	7	0	0	
21 Security Class	8	2	6	0	0	4	0	4	0	0	
22 Segregation	0	0	0	0	0	0	0	0	0	0	
23 Telephone	5	3	1	0	0	0	0	0	0	0	
24 Transfers	2	0	2	0	0	2	0	2	0	0	
25 Visits	9	2	5	0	0	4	0	4	0	0	
26 Staff Corruption	12	0	9	1	0	8	1	7	0	0	
27A Decisions made by Hearin	174	0	1	0	175	35	0	36	0	0	
27B Contents of PD's and OP's	34	0	0	0	32	14	0	12	0	0	
27C Adminstrative Rules and D	1	0	0	0	1	0	0	0	0	0	
27D Parole Board Decisions	10	0	0	0	10	7	0	7	0	0	

27Z	Other	31	0	0	0	32	5	0	5	0	0
28A	Duplicate Issues	169	0	0	0	169	60	0	62	0	0
28B	Vague, illegible, extraneous	278	0	0	0	281	66	1	62	0	1
28C	Multiple Issues	48	0	0	0	47	13	0	16	0	1
28D	Prohibited Language	9	0	0	0	9	3	0	4	0	0
28E	Untimely	373	1	1	0	367	67	2	57	0	7
28F	Modified Access, procedural	15	0	0	0	15	2	0	2	0	0
28G	Lack of Jurisdiction	33	0	0	0	34	5	0	4	0	0
28I	Failed attempt to resolve is	251	0	1	1	252	46	0	46	0	1
28J	Did not appeal to next step	50	0	0	0	50	17	0	16	0	0
28K	Joint grievance by 2 or more	17	0	0	0	17	4	0	4	0	0
29	Programming	48	20	25	2	0	14	0	13	0	0
	Group Totals	3540	706	1267	102	1496	973	18	930	25	19

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 1

AVERAGE TURNAROUND TIME: Step I 11.32 days. Step II: 14.08 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	13	9	4	1	0	4	1	4	1	0
02 Assignments	12	6	4	0	0	2	0	2	0	0
03 Conditions	17	5	5	2	0	4	0	3	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	1	0	0	0	0	0	0	3	0	0
08 File	5	4	0	0	0	0	0	1	0	0
09 Food	4	3	0	0	0	0	0	0	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	0	0	2	0	0	1	0	1	0	0
12 Health Care	84	26	50	16	0	33	3	32	2	0
13 Industries	0	0	1	0	0	0	0	0	0	0
14 Library	1	1	1	0	0	0	0	1	0	0
15 Mail	4	3	1	0	0	1	0	3	0	0
16 Parole Board	1	0	1	0	0	1	0	1	0	0
17 Personnel	70	13	46	2	1	18	0	12	1	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	20	4	14	5	1	8	0	10	1	0
20 Religion	3	1	1	0	0	0	0	0	0	0
21 Security Class	0	0	0	0	0	2	0	2	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	1	0	0	0	0
25 Visits	0	0	0	0	0	0	0	0	0	0
26 Staff Corruption	0	0	0	0	0	1	0	0	0	0
27A Decisions made by Hearin	18	0	0	0	20	7	0	10	0	0
27B Contents of PD's and OP's	3	0	0	0	3	1	0	1	0	0
27C Adminstrative Rules and D	1	0	0	0	1	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	0	0	0	0	0	0
27Z Other	7	0	0	0	8	0	0	0	0	0
28A Duplicate Issues	16	0	0	0	17	3	0	5	0	0
28B Vague, illegible, extraneou	13	0	0	0	16	1	0	2	0	0
28C Multiple Issues	3	0	0	0	5	2	0	6	0	0
28D Prohibited Language	0	0	0	0	0	0	0	1	0	0
28E Untimely	68	0	0	0	69	14	1	11	0	0

28F	Modified Access, procedur	0	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	7	0	0	0	8	1	0	0	0	0
28I	Failed attempt to resolve is	34	0	0	0	36	3	0	7	0	0
28J	Did not appeal to next step	12	0	0	0	12	4	0	1	0	0
28K	Joint grievance by 2 o mor	1	0	0	0	1	1	0	0	0	0
29	Programming	4	1	1	1	0	0	0	0	0	0
Group Totals		420	76	131	27	198	113	5	119	5	0

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 2

AVERAGE TURNAROUND TIME: Step 10.62 days. Step II: 12.13 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	18	8	5	1	1	1	1	0	0	0
02 Assignments	12	1	4	0	0	4	0	3	0	0
03 Conditions	29	8	8	0	0	3	0	2	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	4	0	3	1	0	0	0	0	0	0
08 File	4	1	5	0	0	3	0	1	0	1
09 Food	2	1	3	0	0	2	0	0	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	2	0	1	1	0	1	0	0	0	0
12 Health Care	67	29	49	7	0	28	0	26	3	0
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	2	0	2	0	0	2	0	2	0	0
15 Mail	5	0	4	1	0	1	0	1	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	38	10	31	1	0	14	0	14	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	14	0	12	1	0	7	0	4	0	0
20 Religion	4	2	1	1	0	1	0	0	0	0
21 Security Class	2	1	0	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	1	0	0
25 Visits	1	0	0	0	0	0	0	0	0	0
26 Staff Corruption	2	0	2	0	0	2	1	1	0	0
27A Decisions made by Hearin	11	0	1	0	10	2	0	1	0	0
27B Contents of PD's and OP's	2	0	0	0	2	0	0	0	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	0	0	0	0	0	0
27Z Other	0	0	0	0	1	1	0	1	0	0
28A Duplicate Issues	33	0	0	0	27	5	0	4	0	0
28B Vague, illegible, extraneou	5	0	0	0	5	4	0	3	0	0
28C Multiple Issues	6	0	0	0	5	1	0	0	0	0
28D Prohibited Language	1	0	0	0	1	0	0	0	0	0
28E Unlilmely	55	0	0	0	60	10	0	9	0	0

28F	Modified Access, procedur	0	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	5	0	0	0	4	1	0	1	0	0
28I	Failed attempt to resolve is	22	0	0	0	19	3	0	1	0	0
28J	Did not appeal to next step	4	0	0	0	3	3	0	6	0	0
28K	Joint grievance by 2 o mor	1	0	0	0	1	0	0	1	0	6
29	Programming	0	1	1	0	0	1	0	1	0	0
Group Totals		351	60	132	14	139	100	2	83	3	1

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 3

AVERAGE TURNAROUND TIME: Step 9.44 days. Step II: 10.52 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

	Category	Step I					Step II				
		Recd	R	D	P	X	Recd	R	D	P	X
01	Accounting	25	9	5	6	0	1	0	0	0	0
02	Assignments	13	7	7	1	0	1	0	3	0	0
03	Conditions	16	14	15	3	0	5	0	4	1	1
04	CRP	0	0	0	0	0	0	0	0	0	0
05	Disciplinary	0	0	0	0	0	0	0	0	0	0
06	Discrimination	0	0	0	0	0	0	0	0	0	0
07	Due Process	4	2	1	0	0	0	0	0	0	0
08	File	6	2	1	0	0	1	0	1	0	0
09A	Portion of food received	0	0	0	0	0	0	0	0	0	0
09B	Nutritional value of food	0	0	0	0	0	0	0	0	0	0
09C	Sanitation of F/S	0	0	0	0	0	0	0	0	0	0
09D	Dietary/substitution food.	0	0	0	0	0	0	0	0	0	0
09E	Food standards	0	0	0	0	0	0	0	0	0	0
09F	Vegetarian diet issue	0	0	0	0	0	0	0	0	0	0
09Z	Other food issue	0	0	0	0	0	0	0	0	0	0
10	Good Time	0	0	0	0	0	0	0	0	0	0
11	Grievances	3	0	1	1	0	1	0	2	0	0
12	Health Care	49	24	29	7	0	21	0	19	0	0
13	Industries	2	0	1	0	0	1	0	0	0	0
14	Library	2	0	3	0	0	1	0	0	0	0
15	Mail	4	1	2	0	0	2	0	2	0	0
16	Parole Board	0	0	0	0	0	0	0	0	0	0
17	Personnel	40	12	29	2	0	9	0	14	0	0
18	Policy	0	0	0	0	0	0	0	0	0	0
19	Property	8	3	7	2	0	5	0	8	0	1
20	Religion	2	2	0	1	0	0	0	1	0	0
21	Security Class	0	0	1	0	0	0	0	0	0	0
22	Segregation	0	0	0	0	0	0	0	0	0	0
23	Telephone	0	0	0	0	0	0	0	0	0	0
24	Transfers	0	0	0	0	0	0	0	0	0	0
25	Visits	0	0	1	0	0	1	0	0	0	0
26	Staff Corruption	1	0	0	1	0	0	0	1	0	0
27A	Decisions made by Hearin	16	0	0	0	18	0	0	1	0	0
27B	Contents of PD's and OP's	2	0	0	0	3	1	0	1	0	0
27C	Administrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D	Parole Board Decisions	3	0	0	0	3	0	0	0	0	0

27Z	Other	2	0	0	0	2	0	0	0	0	0
28A	Duplicate Issues	21	0	0	0	27	22	0	19	0	0
28B	Vague, Illegible, extraneou	7	0	0	0	7	5	0	4	0	0
28C	Multiple Issues	10	0	0	0	10	2	0	2	0	0
28D	Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E	Untimely	46	0	0	0	46	10	1	11	0	2
28F	Modified Access, procedur	1	0	0	0	1	0	0	0	0	0
28G	Lack of Jurisdiction	0	0	0	0	1	1	0	2	0	0
28i	Failed attempt to resolve is	19	0	0	1	22	5	0	6	0	0
28J	Did not appeal to next step	5	0	0	0	6	2	0	1	0	0
28K	Joint grievance by 2 o mor	0	0	0	0	0	0	0	0	0	0
29	Programming	5	1	0	1	0	0	0	0	0	0
	Group Totals	312	77	103	26	148	97	1	102	1	4

Michigan Department of Correction

FACILITY N/A R YEAR 2013 MONTH 4

AVERAGE TURNAROUND TIME: Step 6.94 days. Step II: 12.46 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	20	8	15	3	0	7	0	3	0	1
02 Assignments	6	5	5	0	0	3	0	3	0	0
03 Conditions	10	5	6	1	0	2	0	2	1	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	8	2	4	0	0	2	0	2	0	0
08 File	1	2	2	0	0	0	0	1	0	0
09 Food	4	3	5	0	0	1	0	2	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	0	0	1	0	0	1	0	1	0	0
12 Health Care	59	23	34	1	0	25	0	24	2	1
13 Industries	4	2	1	0	0	1	0	0	0	0
14 Library	3	2	1	0	0	1	0	2	0	0
15 Mail	4	1	2	1	0	1	0	1	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	33	11	25	3	1	11	0	10	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	17	1	14	0	0	3	0	1	0	1
20 Religion	1	0	1	0	0	1	0	0	0	0
21 Security Class	1	0	1	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	2	0	1	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	2	0	1	0	0	0	0	1	0	0
26 Staff Corruption	0	0	0	0	0	1	0	0	0	0
27A Decisions made by Hearin	17	0	0	0	17	4	0	1	0	0
27B Contents of PD's and OP's	7	0	0	0	7	2	0	1	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	3	0	0	0	3	2	0	1	0	0
27Z Other	4	0	0	0	4	1	0	0	0	0
28A Duplicate Issues	20	0	0	0	22	8	0	11	0	0
28B Vague, illegible, extraneou	10	0	0	0	10	1	0	3	0	0
28C Multiple Issues	6	0	0	0	7	1	0	2	0	0
28D Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E Untimely	32	1	0	0	33	7	0	2	0	3

28F	Modified Access, procedur	1	0	0	0	1	2	0	2	0	0
28G	Lack of Jurisdiction	2	0	0	0	2	0	0	0	0	0
28I	Failed attempt to resolve is	20	0	0	0	20	0	0	1	0	0
28J	Did not appeal to next step	8	0	0	0	8	1	0	2	0	0
28K	Joint grievance by 2 or mor	6	0	0	0	6	1	0	0	0	0
29	Programming	4	2	4	0	0	1	0	1	0	0
Group Totals		315	68	123	9	141	91	0	80	3	6

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 5

AVERAGE TURNAROUND TIME: Step 7.73 days. Step II: 10.91 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	11	5	6	1	0	4	1	4	1	0
02 Assignments	4	2	2	0	0	3	0	1	0	0
03 Conditions	12	4	2	0	0	0	0	0	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	5	0	8	0	0	1	0	1	0	0
08 File	3	0	0	0	0	2	0	1	0	1
09 Food	6	2	0	0	0	0	0	0	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	0	0	0	0	0	0	0	0	0	0
12 Health Care	58	20	30	4	0	14	0	11	1	0
13 Industries	0	2	0	0	0	0	0	0	0	0
14 Library	5	2	1	0	0	1	0	1	0	0
15 Mail	2	1	2	0	0	1	0	1	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	28	7	20	0	0	9	0	7	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	16	2	11	0	0	10	1	7	0	1
20 Religion	2	0	1	0	0	0	0	1	0	0
21 Security Class	1	0	1	0	0	2	0	1	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	0	0	1	0	0	1	0	1	0	0
26 Staff Corruption	1	0	0	0	0	0	0	1	0	0
27A Decisions made by Hearin	11	0	0	0	12	4	0	7	0	0
27B Contents of PD's and OP's	2	0	0	0	2	1	0	2	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	0	1	0	2	0	0
27Z Other	3	0	0	0	3	2	0	3	0	0
28A Duplicate Issues	13	0	0	0	14	5	0	5	0	0
28B Vague, illegible, extraneous	25	0	0	0	27	6	0	3	0	0
28C Multiple Issues	0	0	0	0	0	1	0	0	0	1
28D Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E Untimely	16	0	0	0	16	4	0	2	0	2

28F	Modified Access, procedur	6	0	0	0	6	0	0	0	0	0
28G	Lack of Jurisdiction	2	0	0	0	2	0	0	0	0	0
28I	Failed attempt to resolve is	19	0	0	0	23	7	0	2	0	0
28J	Did not appeal to next step	3	0	0	0	5	2	0	1	0	0
23K	Joint grievance by 2 o mor	1	0	0	0	1	0	0	1	0	0
29	Programming	4	1	2	0	0	2	0	2	0	0
Group Totals		259	48	87	5	111	83	2	68	2	5

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 6

AVERAGE TURNAROUND TIME: Step 6.58 days. Step II: 13.36 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	9	4	9	0	0	5	0	3	0	0
02 Assignments	6	4	0	1	0	0	0	2	0	0
03 Conditions	15	9	9	0	0	4	0	2	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	5	0	2	0	0	5	0	4	0	0
08 File	7	7	2	0	0	3	0	0	0	0
09 Food	1	1	3	0	0	1	0	1	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	0	0	0	0	0	0	0	0	0	0
12 Health Care	57	19	33	0	0	20	1	18	0	0
13 Industries	0	0	0	0	0	0	0	1	0	0
14 Library	4	1	4	0	0	0	0	0	0	0
15 Mail	4	0	3	0	0	2	0	0	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	31	11	16	0	0	6	0	10	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	19	6	6	0	0	5	0	5	0	0
20 Religion	2	1	0	0	0	0	0	0	0	0
21 Security Class	0	0	0	0	0	0	0	1	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	2	2	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	0	0	0	0	0	0	0	0	0	0
26 Staff Corruption	2	0	2	0	0	0	0	0	0	0
27A Decisions made by Hearin	5	0	0	0	8	2	0	2	0	0
27B Contents of PD's and OP's	6	0	0	0	5	2	0	1	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	0	0	0	0	0	0
27Z Other	3	0	0	0	3	0	0	0	0	0
28A Duplicate Issues	12	0	0	0	8	2	0	2	0	0
28B Vague, illegible, extraneou	24	0	0	0	26	3	0	4	0	0
28C Multiple Issues	6	0	0	0	6	2	0	1	0	0
28D Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E Untimely	20	0	0	0	18	1	0	1	0	0

28F	Modified Access, procedur	0	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	5	0	0	0	5	0	0	0	0	0
28I	Failed attempt to resolve is	20	0	0	0	20	3	0	6	0	0
28J	Did not appeal to next step	6	0	0	0	6	0	0	1	0	0
28K	Joint grievance by 2 o mor	1	0	0	0	1	0	0	0	0	0
29	Programming	5	3	2	0	0	0	0	0	0	0
Group Totals		277	68	91	1	106	66	1	65	0	0

27Z	Other	2	0	0	0	3	1	0	1	0	0
28A	Duplicate Issues	15	0	0	0	18	7	0	7	0	0
28B	Vague, illegible, extraneous	46	0	0	0	46	12	1	11	0	0
28C	Multiple Issues	2	0	0	0	2	2	0	3	0	0
28D	Prohibited Language	5	0	0	0	5	3	0	0	0	0
28E	Untimely	18	0	0	0	20	0	0	1	0	0
28F	Modified Access, procedural	0	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	1	0	0	0	1	0	0	0	0	0
28I	Failed attempt to resolve is	30	0	0	0	30	9	0	6	0	0
28J	Did not appeal to next step	3	0	0	0	3	1	0	0	0	0
28K	Joint grievance by 2 or more	0	0	0	0	0	1	0	1	0	0
29	Programming	2	0	1	0	0	0	0	0	0	0
	Group Totals	332	56	101	3	153	94	2	90	1	0

Michigan Department of Correction

FACILITY N/A/R YEAR 2013 MONTH 8

AVERAGE TURNAROUND TIME: Step I 11.98 days. Step II: 16.83 days.

R = Resolved
 P = Partially Resolved
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	12	4	6	2	0	0	0	0	0	0
02 Assignments	6	3	7	0	0	5	0	6	0	0
03 Conditions	13	5	5	1	0	1	0	1	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	1	0	1	0	0	0	0	0	0	0
07 Due Process	6	1	4	0	0	4	0	3	0	0
08 File	1	3	2	0	0	1	0	0	0	0
09 Food	2	1	1	0	0	0	0	0	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	2	0	1	0	0	1	0	1	0	0
12 Health Care	70	23	52	6	0	14	1	22	0	1
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	4	1	2	0	0	0	0	1	0	0
15 Mail	1	1	1	0	0	0	0	1	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	16	6	22	1	0	7	0	5	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	14	5	12	0	0	5	0	7	0	0
20 Religion	4	2	3	0	0	1	0	1	0	0
21 Security Class	0	0	0	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	1	0	0	0	0	0	0	0	0	0
25 Visits	0	0	0	0	0	0	0	0	0	0
26 Staff Corruption	1	0	0	0	0	0	0	0	0	0
27A Decisions made by Hearin	15	0	0	0	12	0	0	2	0	0
27B Contents of PD's and OP's	4	0	0	0	4	3	0	1	0	0
27C Administrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	2	0	0	0	2	0	0	0	0	0
27Z Other	3	0	0	0	2	0	0	0	0	0
28A Duplicate Issues	18	0	0	0	19	0	0	1	0	0
28B Vague, illegible, extraneou	19	0	0	0	14	11	0	12	0	0
28C Multiple Issues	4	0	0	0	2	0	0	0	0	0
28D Prohibited Language	2	0	0	0	2	0	0	3	0	0
28E Untimely	23	0	0	0	20	4	0	4	0	0

28F	Modified Access, procedur	0	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	3	0	0	0	3	0	0	0	0	0
28I	Failed attempt to resolve is	20	0	0	0	18	4	0	8	0	0
28J	Did not appeal to next step	2	0	0	0	1	2	0	1	0	0
28K	Joint grievance by 2 o mor	0	0	0	0	0	0	0	0	0	0
29	Programming	8	1	5	0	0	3	0	1	0	0
Group Totals		277	56	124	10	99	66	1	81	0	1

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 9

AVERAGE TURNAROUND TIME: Step 9.68 days. Step II: 12.31 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	6	3	5	0	0	3	0	2	0	0
02 Assignments	6	3	1	0	0	2	0	3	0	0
03 Conditions	14	4	8	1	0	3	0	3	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	1	0	1	0	0
07 Due Process	6	0	7	0	0	3	0	3	0	0
08 File	0	0	0	0	0	0	0	1	0	0
09 Food	1	1	1	0	0	1	0	1	0	0
10 Good Time	1	0	1	0	0	0	0	0	0	0
11 Grievances	0	0	1	0	0	1	0	1	0	0
12 Health Care	63	21	52	0	0	18	0	14	0	0
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	3	1	2	0	0	1	0	0	0	0
15 Mail	3	1	0	0	0	0	0	0	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	35	8	18	0	0	7	0	10	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	8	0	8	0	0	5	0	2	0	0
20 Religion	2	0	1	0	0	2	0	2	0	0
21 Security Class	0	0	0	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	1	0	0	1	0	1	0	0
25 Visits	0	0	0	0	0	0	0	0	0	0
26 Staff Corruption	1	0	0	0	0	0	0	0	0	0
27A Decisions made by Hearin	19	0	0	0	21	1	0	1	0	0
27B Contents of PD's and OP's	0	0	0	0	0	0	0	2	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decislons	1	0	0	0	1	3	0	3	0	0
27Z Other	1	0	0	0	2	0	0	0	0	0
28A Duplicate Issues	2	0	0	0	3	1	0	1	0	0
28B Vague, illegible, extraneou	32	0	0	0	34	1	0	2	0	0
28C Multiple Issues	3	0	0	0	5	1	0	1	0	0
28D Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E Untimely	23	0	0	0	22	4	0	3	0	0

28F	Modified Access, procedur	3	0	0	0	0	0	0	0	0	0
28G	Lack of Jurisdiction	0	0	0	0	1	0	0	0	0	0
28I	Failed attempt to resolve is	27	0	0	0	28	3	0	4	0	0
28J	Did not appeal to next step	1	0	0	0	2	1	0	2	0	0
28K	Joint grievance by 2 o mor	1	0	0	0	1	0	0	0	0	0
29	Programming	0	2	1	0	0	2	0	4	0	0
Group Totals		262	44	107	1	120	65	0	67	0	0

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 10

AVERAGE TURNAROUND TIME: Step 7.65 days. Step II: 11.80 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	11	6	6	0	0	3	0	3	0	0
02 Assignments	8	2	7	0	0	3	0	0	0	0
03 Conditions	20	10	14	0	0	1	1	2	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	5	1	4	0	0	4	0	2	0	0
08 File	1	1	0	0	0	0	0	0	0	0
09A Portion of food received	1	0	0	0	0	0	0	0	0	0
09B Nutritional value of food	0	0	0	0	0	0	0	0	0	0
09C Sanitation of F/S	0	0	0	0	0	0	0	0	0	0
09D Dietary/substitution food	0	0	0	0	0	0	0	0	0	0
09E Food standards	0	0	0	0	0	0	0	0	0	0
09F Vegetarian diet issue	0	0	0	0	0	0	0	0	0	0
09Z Other food issue	0	0	0	0	0	0	0	0	0	0
10 Good Time	0	0	0	0	0	1	0	1	0	0
11 Grievances	0	0	0	0	0	0	0	0	0	0
12 Health Care	59	17	46	0	0	28	1	22	0	0
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	3	1	2	0	0	2	0	2	0	0
15 Mail	2	1	3	0	0	1	0	1	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	20	7	22	0	0	7	0	5	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	12	4	6	1	0	3	0	5	0	0
20 Religion	3	1	3	0	0	0	0	0	0	0
21 Security Class	0	0	0	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	1	0	0	0	0	0	0	0	0	0
26 Staff Corruption	2	0	1	0	0	0	0	0	0	0
27A Decisions made by Hearin	13	0	0	0	15	3	0	3	0	0
27B Contents of PD's and OP's	0	0	0	0	0	0	0	0	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	1	0	0	0	1	0	0	0	0	0

27Z	Other	3	0	0	0	3	0	0	0	0	0
28A	Duplicate Issues	3	0	0	0	3	2	0	2	0	0
28B	Vague, illegible, extraneous	43	0	0	0	47	6	0	4	0	0
28C	Multiple Issues	1	0	0	0	1	1	0	0	0	0
28D	Prohibited Language	1	0	0	0	1	0	0	0	0	0
28E	Untimely	26	0	0	0	29	4	0	3	0	0
28F	Modified Access, procedur	2	0	0	0	5	0	0	0	0	0
28G	Lack of Jurisdiction	3	0	0	0	3	1	0	1	0	0
28I	Failed attempt to resolve is	13	0	0	0	14	2	0	1	0	1
28J	Did not appeal to next step	2	0	0	0	2	0	0	0	0	0
28K	Joint grievance by 2 or mor	1	0	0	0	1	1	0	1	0	0
29	Programming	8	1	6	0	0	3	0	0	0	0
Group Totals		268	52	120	1	125	76	2	58	0	1

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 11

AVERAGE TURNAROUND TIME: Step 8.25 days. Step II: 11.77 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	10	6	4	0	0	0	0	1	0	0
02 Assignments	6	1	3	0	0	4	0	4	1	0
03 Conditions	13	2	5	1	0	3	1	2	0	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	5	0	5	0	0	1	0	3	0	0
08 File	1	1	0	0	0	0	0	0	0	0
09A Portion of food received	0	0	1	0	0	0	0	0	0	0
09B Nutritional value of food	0	0	0	0	0	0	0	0	0	0
09C Sanitation of F/S	0	0	0	0	0	0	0	0	0	0
09D Dietary/substitution food	0	0	0	0	0	0	0	0	0	0
09E Food standards	0	0	0	0	0	0	0	0	0	0
09F Vegetarian diet issue	0	0	0	0	0	0	0	0	0	0
09Z Other food issue	1	0	0	0	0	0	0	0	0	0
10 Good Time	0	0	0	0	0	0	0	0	0	0
11 Grievances	0	0	0	0	0	0	0	0	0	0
12 Health Care	62	25	29	0	0	5	0	21	4	0
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	3	1	3	0	0	0	0	1	0	0
15 Mail	0	0	0	0	0	0	0	0	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	22	7	12	0	0	4	0	3	0	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	7	2	7	0	0	3	0	2	0	0
20 Religion	2	0	1	0	0	2	0	0	0	0
21 Security Class	2	0	0	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	0	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	3	1	2	0	0	2	0	0	0	0
26 Staff Corruption	2	0	1	0	0	1	0	1	0	0
27A Decisions made by Hearin	7	0	0	0	9	1	0	0	0	0
27B Contents of PD's and OP's	0	0	0	0	0	0	0	0	0	0
27C Administrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	1	1	0	0	0	0

27Z	Other	1	0	0	0	1	0	0	0	0	0
28A	Duplicate Issues	5	0	0	0	5	3	0	0	0	0
28B	Vague, illegible, extraneous	26	0	0	0	27	8	0	5	0	1
28C	Multiple Issues	2	0	0	0	2	0	0	1	0	0
28D	Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E	Untimely	18	0	0	0	23	4	0	5	0	0
28F	Modified Access, procedural	1	0	0	0	1	0	0	0	0	0
28G	Lack of Jurisdiction	2	0	0	0	2	0	0	0	0	0
28I	Failed attempt to resolve is	14	0	0	0	15	1	0	1	0	0
28J	Did not appeal to next step	0	0	0	0	0	0	0	0	0	0
28K	Joint grievance by 2 or more	2	0	0	0	2	0	0	0	0	0
29	Programming	4	1	2	0	0	1	0	3	0	0
Group Totals		221	47	75	1	88	44	1	53	5	1

Michigan Department of Correction

FACILITY N/AR YEAR 2013 MONTH 12

AVERAGE TURNAROUND TIME: Step 7.93 days. Step II: 19.42 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

Category	Step I					Step II				
	Recd	R	D	P	X	Recd	R	D	P	X
01 Accounting	19	6	6	2	0	3	0	2	0	0
02 Assignments	10	7	4	0	0	0	1	1	0	0
03 Conditions	10	7	5	2	0	3	0	1	1	0
04 CRP	0	0	0	0	0	0	0	0	0	0
05 Disciplinary	0	0	0	0	0	0	0	0	0	0
06 Discrimination	0	0	0	0	0	0	0	0	0	0
07 Due Process	7	1	6	0	0	3	0	4	0	0
08 File	0	0	0	0	0	0	0	0	0	0
09A Portion of food received	3	0	0	0	0	1	0	1	0	0
09B Nutritional value of food	0	0	0	0	0	0	0	0	0	0
09C Sanitation of F/S	0	0	0	0	0	0	0	0	0	0
09D Dietary/substitution food	0	0	0	0	0	0	0	0	0	0
09E Food standards	1	0	0	0	0	0	0	0	0	0
09F Vegetarian diet issue	0	0	0	0	0	0	0	0	0	0
09Z Other food issue	2	0	2	0	0	0	0	0	0	0
10 Good Time	1	0	1	0	0	0	0	0	0	0
11 Grievances	0	0	0	0	0	0	0	0	0	0
12 Health Care	47	21	31	0	0	27	0	10	2	0
13 Industries	0	0	0	0	0	0	0	0	0	0
14 Library	2	1	1	0	0	1	0	1	0	0
15 Mail	2	0	0	0	0	0	0	0	0	0
16 Parole Board	0	0	0	0	0	0	0	0	0	0
17 Personnel	23	8	11	0	0	10	0	9	2	0
18 Policy	0	0	0	0	0	0	0	0	0	0
19 Property	14	2	8	0	0	2	0	2	0	0
20 Religion	2	2	1	0	0	1	0	2	0	0
21 Security Class	1	1	2	0	0	0	0	0	0	0
22 Segregation	0	0	0	0	0	0	0	0	0	0
23 Telephone	1	0	0	0	0	0	0	0	0	0
24 Transfers	0	0	0	0	0	0	0	0	0	0
25 Visits	2	1	0	0	0	0	0	2	0	0
26 Staff Corruption	0	0	1	0	0	1	0	1	0	0
27A Decisions made by Hearin	21	0	0	0	22	7	0	6	0	0
27B Contents of PD's and OP's	5	0	0	0	4	2	0	0	0	0
27C Adminstrative Rules and D	0	0	0	0	0	0	0	0	0	0
27D Parole Board Decisions	0	0	0	0	0	0	0	1	0	0

27Z	Other	1	0	0	0	1	0	0	0	0	0
28A	Duplicate Issues	11	0	0	0	10	2	0	4	0	0
28B	Vague, illegible, extraneous	30	0	0	0	38	10	0	11	0	0
28C	Multiple Issues	5	0	0	0	3	0	0	0	0	0
28D	Prohibited Language	0	0	0	0	0	0	0	0	0	0
28E	Untimely	25	0	0	0	22	4	0	4	0	0
28F	Modified Access, procedural	1	0	0	0	1	0	0	0	0	0
28G	Lack of Jurisdiction	3	0	0	0	3	1	0	0	0	0
28I	Failed attempt to resolve is-	13	0	0	0	15	5	0	2	0	0
28J	Did not appeal to next step	4	0	0	0	4	1	0	1	0	0
28K	Joint grievance by 2 or mor	3	0	0	0	3	0	0	0	0	0
29	Programming	4	5	0	0	0	1	0	1	0	0
Group Totals		273	62	79	4	126	85	1	66	5	0